Raju Shahi

Senior Site Reliability Engineer
and Platform Architect

Uppsala, Sweden

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13+ YEARS

SOFTWARE & INFRASTRUCTURE

PROFILE

SRE and platform architect with 13+ years in software and infrastructure engineering, including regulated financial services. My experience combines enterprise SRE at Atlassian/Mindville with hands-on architecture and operations of Midfleet's AI-agent control plane.

CORE EXPERTISE

KUBERNETES & DELIVERY

Production Go controllers / CRDs
Crossplane / Flux
Terraform / Kustomize
Helm / Ansible
Docker / Linux

CLOUD

AWS Organizations
EKS / ECS / RDS
GCP Kubernetes
AKS / OpenShift
workload enablement

RELIABILITY

On-call / incidents
SLOs / capacity
Backup / disaster recovery

OBSERVABILITY & SECURITY

Prometheus / Grafana
SignalFx / Splunk
IAM / Vault / RBAC
Network policies
Secure CI/CD

ENGINEERING

Python / Bash
Platform tooling
Supervised AI development
Code review
Isolated verification
Deployment health checks

SELECTED SRE AND PLATFORM EXPERIENCE

Midfleet

Co-founder and CTO

Feb 2026 - Present

- Develop and offer Midfleet through my consulting practice, applying my experience in SRE, platform engineering and secure delivery to reliable AI-agent workflows.
- Build readiness checks, restart backoff and stale-worker detection; record failed runs and release capacity for retry.
- Operate on Hetzner, balancing cost and reliability; connect human approvals and completion to inspectable execution, review, test and deployment evidence.

midfleet.ai Technical docs

Related public work: AgentMesh OSS

Atlassian / Mindville

Senior SRE / DevOps Technical Lead

Nov 2019 - Dec 2022

Atlassian / Senior SRE | Jun 2020 - Dec 2022

Mindville / DevOps Technical Lead | Nov 2019 - Jun 2020

- Helped establish Jira Service Management SRE practices and led Insight/CMDB platform work across multi-region AWS and Kubernetes.
- Designed multi-account AWS architecture and environment/IAM separation; delivered infrastructure using Terraform, Ansible, Helm and Vault.
- Owned RDS capacity/scalability; designed data residency and backup/DR; led SignalFx/Splunk monitoring/SLOs; participated in on-call, incident reviews and SOC/ISO/SOX audit preparation.

Shahi Cloud Consulting AB
Founder and Principal Architect
Jan 2023 - Present

DevSecOps, cloud-native/Kubernetes, secure delivery and reliability engagements for enterprises and scale-ups.

Primer
Site Reliability Engineer
Jul 2022 - Dec 2022

Six-month employment in production SRE and platform engineering.

Länsförsäkringar
Senior DevSecOps Engineer
Jan 2023 - Dec 2025

- Led ALM tooling and secure Azure DevOps workflows with SonarQube, Sonatype Nexus, artifact/dependency policies and audit controls.
- Built Terraform self-service and Bash/Python tooling; enabled OpenShift/Kubernetes and AKS workloads with Helm/Kustomize, RBAC and network policies.
- Worked with monitoring teams on Prometheus/Grafana and centralized logging, helping developers deploy and troubleshoot workloads.

Medmera Bank
Senior Cloud Migration Engineer
Jan 2024 - Dec 2024

- Led Atlassian cloud-migration planning, rehearsals, cutover/rollback preparation and stabilization; built Python validation/cleanup tooling and managed Linux/PostgreSQL readiness, backups and identity transitions.

iZettle / Zettle by PayPal
DevOps Engineer
Apr 2018 - Dec 2019

- Built and operated AWS/ECS infrastructure with Terraform, Docker and Linux; supported production on-call, upgrades and delivery.
- Automated Jira Service Desk/REST-to-FreeIPA/LDAP provisioning and access management in Python.

EARLIER PLATFORM WORK

Division Del Norte / circa 2017-2018 - Moved production infrastructure to Kubernetes on Google Cloud with Docker, Terraform and Ansible.

IT Konsulterna / HappyX / 2015-2018 - AWS mobile/backend architecture and distributed engineering leadership. **Riada / circa 2017-2018** - Hosted Jira/AWS automation and operations.

Nasdaq - Jira migration. **Kungliga Biblioteket** - Linux/Jira migration. **Iqrasys Solutions and IT Designer OU** - Web/backend development.

SWEDISH
Native / bilingual

ENGLISH
Full professional proficiency

BENGALI
Native / bilingual